

Supporting you...

Prospect@Home

Hospice care in your own home



Tel 01793 816160
Email info@prospect-hospice.net

Prospect@Home

At Prospect Hospice, we believe that patients should have a say in the care that they receive, including where they are when they receive it. Prospect@Home is a service that helps people who are living with a life-limiting condition to be in the place they most wish.

We know that, for many people, staying in their own home is what matters most during their illness, in familiar, comfortable surroundings. We also understand that being at home can bring real challenges for patients, families and carers to overcome.

Our Prospect@Home service helps people to cope better by building their confidence and reducing anxiety through a range of advice, information and emotional and practical support. Prospect@Home provides hands-on care in the home, day and night. Our team of nurses, nursing assistants and specially-trained home support volunteers work alongside the patient's doctor, community nurses and others involved in a patient's care to provide coordinated care, designed and delivered to meet the wishes of patients whose greatest wish is to be at home.

What Prospect@Home offers

- Practical and expert care at home, day and night
- Emotional support for patients and their families
- Support visits to enable a break for family members/carers
- Care that is planned with individual needs in mind and that works alongside other services involved in the patient's care
- Support that is flexible and responsive to the patient's needs

If you are a patient, family member, or carer and would like to know more about Prospect@Home, speak to your Prospect Nurse Specialist or contact us using the details below.

Prospect Hospice is a member of the National Association for Hospice at Home (NAHH). To find out more, visit www.nahh.org.uk.

Contact the Prospect@Home team

Please contact us if you would like to discuss anything in this leaflet.

Tel 01793 816160 (9am - 5pm, seven days a week)

24hr advice line 01793 816109

Email info@prospect-hospice.net

Prospect@Home visits

When a member of our team visits your home, it would be helpful if:

- The team can have access to your district nursing notes if available for us to use
- The team member knows where to find extra bedding and a towel
- There's a small lamp available at night time
- There's a kettle available to make hot drinks (the team member will bring their own food)
- There's a comfortable chair for the team member to use
- There are bathroom facilities available for the team member to use
- The heating is adjusted to a comfortable level
- Prospect staff are able to enter and leave the property safely



Valuing your views

We understand that even the smallest things can make the biggest difference. Your thoughts and views are important to us, and we would appreciate your feedback on any aspect of our service.

You can do this by contacting us directly on 01793 816160 and asking for Jane Green, Prospect@Home Team Leader.

Alternatively you can complete an online questionnaire by visiting our website: www.prospect-hospice.net/feedback.

Prospect Hospice

President HRH The Duchess of Cornwall

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Tel 01793 813355

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Visit www.prospect-hospice.net

Prospect Hospice Outreach Centre

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Email outreachcentre@prospect-hospice.net