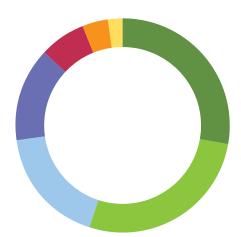
Our finances 2017 - 2018



Where our money came from...

Statutory Funding (28%) Shops and Retail (27%)

Donations and Fundraising (18%)

Legacies (14%)

Lottery (7%)

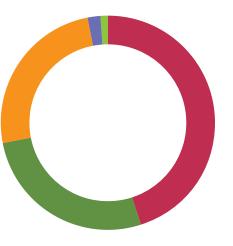
Trusts (4%)

Other (2%

... and how we spent it on care

In-Patient Care (45%)
Community Care (27%)
Influencing and Education (25%)
Care at GWH (2%)

Governance (1%)



Prospect Hospice

President HRH The Duchess of Cornwall

Address Moormead Road Wroughton Swindon SN4 9BY

Call 01793 813355

Email info@prospect-hospice.net **Visit** www.prospect-hospice.net

Prospect Key facts 2017 - 18 July 2018 Themes, messages and facts about Prospect Hospice.

Prospect Hospice is Caring

Prospect Hospice has a vision of excellent, compassionate care for people living with a life-limiting illness.

Our care is given on the basis of need, not diagnosis.

We offer care for patients and support for the people closest to them.

We are about more than last days. We are about living life, family, friends, community, independence and wellbeing.

- In 2017 18 we cared for 2,673 patients
- We supported 4,678 of their family members
- We provide care at the hospice in Wroughton, in patients' homes and care homes, at the Great Western Hospital in Swindon and at our Wellbeing Centre at Savernake Hospital in Marlborough
- When our most recent full inspection by our regulator the Care Quality Commission took place, Prospect Hospice was given an overall 'good' rating

Prospect Hospice is professional and experienced

Our team has a broad range of professional experience and appropriate qualifications, to support the people of our community and build on our success over four decades since we were founded in 1980.

We support our staff and volunteers in developing their skills, to enable them to perform well in their roles.

Volunteers bring many skills and varied experience to all aspects of Prospect Hospice's work.

- At all levels of the organisation we recruit staff with relevant experience, appropriate skills and our values of compassion, respect, honesty and inclusiveness
- Volunteers support our staff in all areas of Prospect Hospice's work and we offer a wide range of volunteering opportunities
- Our aim is to match the skills and experience of volunteers to our needs, to ensure positive experiences for all volunteers
- We currently employ more than 200 local staff

Prospect Hospice is inclusive

We support a diverse population of more than 300,000 people and we support people based on their need for our care – and no other factor.

Prospect Hospice belongs to the whole community and always has, and we actively encourage the whole community's support towards our aims.

- We serve a diverse community across both urban and rural neighbourhoods in Swindon, Marlborough and north-east Wiltshire
- We offer our care at the hospice in Wroughton, in people's homes and in care homes, at our Wellbeing Centre in Marlborough and through our team based at the Great Western Hospital in Swindon

Prospect Hospice is unique

Locally we are the only specialist provider of end-of-life care for adults.

Our care is unparalleled in our area and no other provider of end-of-life care has our experience or reputation.

Prospect Hospice offers Value For money

We always seek to maximise the value of all donations made to Prospect Hospice by the community.

We offer education and training courses to equip others to give care like ours.

We aim to make the experience of our shops' customers and fundraising supporters as positive and rewarding as possible.

Where we can use the skills and experience of volunteers to support our professional teams, we will do.

- Our care is always free of charge
- In 2017 18 we spent just under £6M on care, from an overall income of £7.7M
- Just 28 per cent of our funding comes from the NHS
- All of your donations are spent in Swindon and north-east Wiltshire
- Our shops contributed more than £1M towards our care in 2017 - 18