

# HERE WE...

# aspire

## AUTHENTIC

We take responsibility for our actions and behaviour

We explain decisions where we can

We are open, honest, transparent and approachable

We give constructive feedback when appropriate

We have the courage to speak up and challenge for good

## SPECIALIST

We continually review and develop our services

We are visible and proud

We are professional

We are experts educating, training sharing our knowledge and influencing others

## PERSON CENTRED

We respect others' priorities

We act with empathy, striving to listen to and understand others

We are respectful of patients' dignity

We work collaboratively with patients, families and services

We work with compassion to care for patients holistically

## INCLUSIVE

We are approachable and non-judgemental

We work together as a community

We respect each person as an individual

We are mindful of others

## RESILIENT

We are calm and patient

We embrace and support change

We promote a positive environment

We seek support when needed and provide support to others

We recognise our achievements, accept praise and give feedback

## EXCELLENT

We embrace best practice and seek to improve our performance

We evidence the provision, impact and learning gained from patient interaction

We are open to new technology and innovation

We actively review, audit and benchmark our practice against national standards